

# IMPORTANT INFORMATION

about your utility  
billing account

With volumetric billing starting in 2026, your property has been assigned a **new** utility account number.

Your previous annual utility account number will become inactive. **Do not continue to make payments on your previous account.**

You will now be billed quarterly (every three months). Your first bill will arrive in April 2026.

## NEXT STEPS

- 1** Check your mock bill for your **new** account number.
- 2** Contact your bank to make sure any automatic payments or payees you have set up are updated to the **new** account number.

Learn more at:  
[www.scrd.ca/water-billing](http://www.scrd.ca/water-billing)



# Want to see and pay your bill online?

Sign in or create a new MySCRD profile and register a **new utility account** using the **new account number** and **access code** printed on the top of your mock bill.



Scan code with your device to access MySCRD



## FAST FACTS

**All user fees are going quarterly.**

Any fees you usually receive on your annual bill will be split into four, and charged quarterly (every three months).

**Water meters were installed for the purpose of leak detection and volumetric billing.** The SCR D is bringing this project to reality in 2026.

**Save water and money by fixing leaking appliances or pipes.** All water that flows through the meter will be considered in your bill.

