



SUNSHINE COAST REGIONAL DISTRICT

Question and Answers # 1 Request for Proposal No. 2311704 Teams Phone Operator Connect

Date: January 12, 2024

Item No.1

Question: What type of Microsoft licenses does the SCRD have (i.e. E3, E5, etc.)?

Answer: The SCRD is in the process of expanding our 365 licensing, we will have in place the following licenses by the end of February:

- a) 10 x E5
- b) 275 x E3
- c) 30 x F3

Item No.2

Question: Does the SCRD require the Proponent to provide the licenses to enable Microsoft Teams phone and Operator Connect?

Answer: The SCRD would like Proponents to provide pricing information about the Teams Phone add-on for E3 (if this is a product you are able to sell). We are not committing to purchase licensing for this from any Proponent, we may use other procurement channels for licensing. We would also receive any other 365 licensing or licensing add-ons that you think may be of interest to us on the context of Teams phone enablement; however, as above we are not committing to purchase any such licensing at this time.

Item No.3

Question: How many users at the SCRD will be the Operator Connect service?

Answer: We are expecting above 275 users to require Teams Phone (with operator connect) for PSTN calling.
