



# SUNSHINE COAST REGIONAL DISTRICT

## Question and Answers #1

Request for Proposal No. 2361312

### Recreation and Facilities Management Software and Migration

**Date: September 22, 2023**

#### Item No.1

**Question:** Does the Regional District require Staff Scheduling software? If so, how many staff do you have for the employee scheduling module?

**Answer: No**

#### Item No.2

**Question:** How many bookable spaces do you have? Note: if you can divide a space in half that would count as three spaces. (Half A, Half B, and the entire space.) Up to 10, Up to 50, Up to 150? Up to 350? Up to 750? More?

**Answer: Up to 150 (136 currently)**

#### Item No.3

**Question:** How many courses do you offer annually? Note: if you offer "Lesson 101" five times in a year that would count as five courses. Up to 40, Up to 150, Up to 750? Up to 2,500? Up to 5,000? More?

**Answer: Up to 2,500 (1,532 in 2019)**

#### Item No.4

**Question:** How many active card holding members do you currently have?

**Answer:**

	Member First Name	Member Last Name	Member ID	Pass Number	Counted
Active Totals					5,824
Cancelled Totals					2,028
Expired Totals					26,368
					34,220

**Item No.5**

**Question:** How many cash registers for POS are required?

**Answer:** We currently have 5 sites with 7 cash registers with POS

**Item No.6**

**Question:** Do you want your Public Access Site to be branded to look like your site with a CSS and Banner?

**Answer:** Yes

**Item No.7**

**Question:** Will one of the currently integrated payment processors work for you and which one? Moneris, CHASE, or OpenEdge Payments (Global Payments)?

**Answer:** We are open to proposals

**Item No.8**

**Question:** Do you require Turnstile or Door Access System Integration?

**Answer:** We currently do not use turnstiles or door access system however we may want to introduce this in the future so open to proposals.